

## What Our Clients Say About Us

"I wanted to drop you a note to personally thank you for being nothing short of outstanding in your support and assistance throughout the house selling/buying process.

Believe me when I tell you, your service and attitude marked you and Gaby Hardwicke head and shoulders above other solicitors' firms we've worked with in the past. You went over and beyond to ensure the whole process moved quickly and didn't complain once when I pushed for information or updates.

I don't need to tell you how stressful moving house can be but you were professional, patient and honest with us every step of the way and for that, I thank you.

I shall tell everyone I know if they ever need a solicitor to come and find you. Sincere thanks from the whole family and I wish you every success in your future career."

Mrs Tara Burns

"Thank you so much for your continued support and a wonderful outcome in court last week."

Jane Warburton

"Thank you for the professional and personal help you provided over the past weeks and months in the sale of the company. I enjoyed almost every bit of it and for experience I cannot think of two people that made the activity such a pleasure. I am glad that I did eventually sell the company with your help."

John Clarke, Managing Director - Modern Media Communications Limited

"Many thanks for your prompt attention to this task, it has been much appreciated."

Andy Collins, Vostech Limited

"I am writing to you as I have to commend Lisa Pope on her diligence, efficiency and tenacity. Having now, to our cost, experienced how slow some solicitors can be, she moves quickly, sends papers promptly and deals with enquiries very promptly. She has also been very patient with some of our queries, because of our difficulties in dealing with some of the legal jargon in conveyances etc.

I am also impressed with the procedures Gaby Hardwicke uses in its paperwork - separating information and marking signature points clearly... we would certainly recommend Gaby Hardwicke and use Lisa's services again."

Mrs Val Sprott

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*“As my business with your probate section is nearly at a close, I would like to take the opportunity to pay respect to the sterling work of Lindsey Duinhoven on behalf of myself and before me, for my late father.*

*Ms Duinhoven is a credit to your company. What impresses me, personally, is that she manages to combine a true professionalism with a friendly approach. This is exactly what I want from a legal executive.*

*I know my late father, a qualified barrister at law, felt the same and told me so.”*

*Paul Bethell, the estate of the late H. P. Bethell*

"Thanks for everything you have done this year! I have to say, in hindsight, that Auntie's decision to appoint her solicitor as executor was a very wise one. It certainly made a distressing year easier to cope with."

Denise Miles

"Excellent job getting this resolved in a day; look forward to working with you on others."

Simon Hunt, Director - Stiles Harold Williams

*“I would like to take this opportunity to thank you for all the prompt and valuable advice you have given me and your supportive approach to my need and desire to avoid excessive costs.”*

*Mrs Lesley Friend*

“You did a great job in getting this through so efficiently and once again we have been delighted with the services provided. You are always very helpful in giving updates, etc. when required. We will continue to recommend you and thank you once again for all your help and efforts in seeing this matter through to a successful completion.”

Jacqui Baigent - Adams & Co Business Transfer Agents

"A really big thank you again for a great job and in quick time. We were late bidders in the sale process but given a chance to jump to the top of the list with all the promises I made on moving quickly which you guys achieved. Also thanks for your patience and always taking my calls."

Gary Lloyd and Kris Rieder

*“Thank you for your efficiency, thoughtfulness and kindness during the difficult time of my divorce.”*

*Alison Farrall*

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"I would like to say thank you for carrying out the sale of my house. I thought you handled everything efficiently and will be recommending your services to friends and family."

Dean Gozmao

"Thank you so much for all your time and care... it will make such a difference to my life and future. You gave all your time, trouble and expertise and for that I am eternally grateful. I am so happy that you were my litigation executive."

Mrs G. Dowsing-Reynolds

*"I just wanted to say a huge thank you to Carol Dawe, Debra Frazer and everyone else who had involvement in working on my case. At first, it seemed I was on a long daunting road with no light at the end of the tunnel, but with all the reassurance and support from Carol Dawe, things started to fall into place.*

*It was always reassuring knowing Carol was always at the end of the telephone if I was unsure of anything. She was always professional and had time to talk things through with me. Thank you once again for getting me the results I wanted, to enable me to get on with my life! I have already, and will continue to recommend Gaby Hardwicke Solicitors to friends and family."*

*Mrs C. Griggs*

"What a wonderful outcome - many thanks for writing such a powerful letter."

Sue Wilson

"I am writing just to say a big thank you to everyone that worked on our 'special guardianship' case. We are so pleased that everything went smoothly. It was a relief to know that you were there if needed. We will certainly use your services in the future if required."

Mrs C. R. Bignell

*"Congratulations to our lawyers Gaby Hardwicke for winning Regional Law Firm of the year. They gave us great service... [Gaby Hardwicke Partner] Jon Fielden is our hero."*  
*Soak Hastings (via Twitter)*

"I would like to take this opportunity to thank you and your team for the successful outcome of my accident claim. It did take a long time but it was certainly worth the wait. You worked very hard to achieve such a good settlement. You have always been very dedicated and helpful in getting the best for me. So once again, thank you very much."

Mrs D. Cearns

## What Our Clients Say About Us

“My wife and I wish to say how much we have appreciated your help and advice, guiding us through the legal and financial complexities of these matters. Your friendly and approachable manner we found to be most supportive.”

Mr R. Cotton

“I would like to take this opportunity to thank you for the excellent service and advice you have provided on this matter and should we have any issues with clients in the future I will have no hesitation in contacting you.”

Mark Broadhurst

Managing Director, Lifestyle Conservatories

“You have been so supportive through my many times of pain, tears and frustration and have gone the extra mile to ensure I felt comfortable with the claim and understood everything fully! I cannot thank you enough that we are finally at the end of the claim, with a good result, which is all thanks to you.”

Miss S. Lawson

*“I am extremely grateful for all your attention and hard work, and delighted that we have a successful outcome.”*

*Brenda Davies*

“We would like to express our thanks to you for the efficient, professional service given to us in connection with our recently completed house purchase. The timescales were quite a challenge, there being only a matter of few days between exchange and completion, but thanks to you and your PA Mrs Higley this was achieved.

We felt very much that we had all our queries answered very fully and promptly which was a great help in achieving a satisfactory outcome.”

Mr & Mrs D. Jones

“Thank you once again for the professional and friendly manner in which you have carried out the task of winding up my Wife’s Estate.”

G.T.Smalley

“I am writing to say how highly satisfied I was with Salih’s work in the purchase of this apartment. He was thorough, efficient, pleasant, courteous and helpful; all-in-all a credit to your firm. I would certainly use your firm for future legal work and shall recommend it in appropriate circumstances.”

Norman Rose

## What Our Clients Say About Us

"I would like to praise the professionalism and skill of Richard Ostle and Gaby Hardwicke's service generally. Richard has steered my family through a series of difficult, demanding and drawn-out estate issues, both with clear and sound guidance and drafting. A job well done - thank you."  
Bruce Denman

*"Just a quick note for all you and your team's hard work over the last month or so getting us over the line. It's been stressful but I have to compliment you on how you maintained your control despite a number of significant challenges.  
Thanks again and I will have no hesitation recommending you to anyone else in the future.  
All the very best  
Regards  
Graeme Carr  
Paladone Products Ltd"*

"I just wanted to say a big thank you for all your excellent advice and help during my recent transaction. It was much appreciated"  
Julie Burgess  
Burgess + Co  
Independent Estate Agents

*"Thank you for all your help and hard work over the past few months"*  
John Easter and Keith Martin

"Fortunately for our company, we have a brilliant lawyer. Jo is very helpful and thorough"  
Sue Westbrook of Religion Clothing Ltd

"Many thanks for your help and support. I should add that again we have found Gaby Hardwicke to demonstrate a level of diligence and support that in our experience is rare from the legal profession, so again many thanks."  
A. Rawlinson BEng(Hons) CEng MIET MCIBSE  
PCS Consulting Services Ltd

*"Thank you for your note and the attachment - I am absolutely delighted. You are very fortunate that we are not in the same room or I may have embarrassed the both of us by giving you a huge hug and an even bigger kiss! Many thanks and kindest regards."  
[Name withheld to spare blushes]*

Thank you to Mark and Melanie of Gaby Hardwicke solicitors, they worked tirelessly to complete a second care home purchase for my client. They kept me fully informed on how the transaction was progressing, dealt with all issues that arose without fuss and turned around the transaction in a timely fashion.  
Thank you again to Mark and Melanie - your help was greatly appreciated. I will recommend your services to my new clients and look forward to working with you again soon."  
Andy Elley  
Associate Director  
Christie Finance (Commercial Mortgage Brokers)

## What Our Clients Say About Us

*"Thank you so much for all your help. I feel as though I have my life back now and can look forward. Once again, many, many thanks."*

*Linda, Constanti*

"I took the opportunity to apprise the Trustees of the considerable assistance and guidance so expeditiously and expertly provided by you, without which I am sure negotiations would still be ongoing. The Trustees' thanks and appreciation was duly minuted. Thank you very much for all your help."

Peter Magnay

The Catherine Cookson Charitable Trust

"Thank you for the support and advice. As always a brilliant service and delivered in fantastic style. Thanks."

Graham Power

Managing Director

WEST END STUDIOS LIMITED

"Thank you for all the marvellous work you did on my divorce, as they say it did not hurt a bit. I truly appreciate your professionalism as well as the excellent manner in which you handled the personal issues. Thank you very much indeed and I would recommend you to all my friends and family."

E. Nahaie

*"I feel I must take the time to praise your Conveyancing Executive for her superb work, I can't say enough about how impressed we have been with her professionalism and thoroughness. She was always pleasant and available to promptly answer any of my questions by telephone or email. I am pleased to say that in future I will enthusiastically recommend your firm to friends and work colleagues who are considering a purchase or sale of property."*

*Dr Guy W. Muller*

"Your attention/care/and commitment to the above has been outstanding, the few hiccups that were given to us you handled with extreme professionalism. Many thanks from a very satisfied customer."

Robert E. Morgan

"Gaby Hardwicke has provided me with the best service that I have ever received from a firm of solicitors (I have used many others in the past!). I have been guided every step of the way and the outcome for me has been excellent. The service has been outstanding and I couldn't have asked for better communication. In fact, I've been amazed and truly impressed at how fast responses to my queries have come back to me. Throughout my transaction, I have felt truly supported at the highest possible level and would not hesitate to recommend Gaby Hardwicke to anyone else because of this. Keep up the great work!"

Jon Yon

## What Our Clients Say About Us

*"We cannot recommend Yuen highly enough. She has always kept both my brother and I fully informed. She is a kind, friendly person who instils confidence in her clients. Yuen is a real asset to your company. I will certainly be singing her praises to everyone."*

Julie Pearce-Martin

*"Steve and I would like to thank you for all the hard work you did for Amelia. It is so important to us to have someone we had confidence in. As a family it is such a relief that it is over and Amelia is happy again. You were our rock at the other end of the phone".*

Mr and Mrs S. Hill

*"May I also take this opportunity to thank you and your staff for the excellent service provided in our recent transactions".*

Mr & Mrs A. Rawlinson

*"I sincerely thank you again for your diligence, professionalism and sensitivity in the handling of all aspects in this matter".*

Mrs L. Redfearn

*"Thank you for your efficient and speedy service on my purchase".*

Mr C. R. Waters

*"Thanks again for your help. It has been a pleasure to deal with a professional firm of solicitors".*

Zoe Bennett

*"During our recent difficult transaction Melanie Barnard did an outstanding job. She was friendly, professional and patient. I cannot praise her enough. It was the best service i have ever had and would not hesitate to recommend her to anyone looking for an excellent conveyancing job."*

Helen Peverett

*"I value your opinion and professional advice enormously and we are, and have been very fortunate to have you as our legal representative!"*

Ms J. Lester

*"I'd like to thank you for your very professional conduct throughout and to thank you and Tracey for all that you have done. For all that you both were paid to do the job, I've always been happy with everything and would especially like to thank Tracey for going beyond the extra mile".*

Peter Broom

*"Skillstream is growing rapidly and we feel this in part is due the service provided by your company. We have experience of London based competitors and unanimously feel that the service delivered by Jon Fielden has been of a higher standard than that delivered by partners in those firms."*

Steve Lucas, Skillstream Limited

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"Many thanks for all your help and advice over what turned out to be a very difficult and drawn out process. We have an order which is fair and turned out to be worth fighting for – certainly a lot less than they wanted"

Peter Sims

*"Thank you for all the hard work you have put in on our behalf. You have been just wonderful, always caring and never wavering in your belief in us or our situation. Professional, inventive and considerate. We cannot thank you enough!"*

*Mr and Mrs R. Valentine*

"Thank you for your swift and professional help during this troubled year. I am very pleased with the work you have done for me and would not hesitate to use you in the future, not that I ever intend to be in this position again but you know what I mean!"

Mr P. Millen

*"Thank you so much. My observations are that this is "Spot On". Your professional and prompt response (as always) is much appreciated."*

*Den Edwards, Berforts Group Limited*

"With many, many thanks for a superb job. We appreciate that we have been exacting clients but you have thoroughly exceeded our expectations. Well done"

Nigel Harper, FCA

*"I would thank you for your and your colleague's good wishes for the future and I must say that there never was any doubt as to which firm I would be instructing with regard to the sale. It has been a pleasure having you working on my behalf"*

Robert Paterson, FRICS

"May I again express my heartfelt personal thanks to you for your very professional advice which has always been delivered in a friendly and un-patronising manner - unlike some others in your profession!"

Anne-Marie Loader

"I was impressed by the way you and your staff went about the transaction, both professional and with due regard to the timeframe. I shall be happy to recommend you should the circumstances arise."

Mike Edwards, MD Swallow Security Services Ltd

"I never understood why solicitors were expensive until I saw what hard work you do - although I don't wish for a situation like this again- we will definitely call upon you again if needs be."

Lucia Faye

## What Our Clients Say About Us

"Having the best professional advisers is crucial to the success of any business, and Gaby Hardwicke has provided us with excellent legal representation for more than a decade. David Getty and his Commercial team has been a match for any opponent we have encountered, including the New York office of one of the Magic Circle law firms".

James King, MD KHL Group

"I am very happy with the service you have provided here and should a prospective client of your firm wish for a recommendation then please do not hesitate to point them in my direction".

Nick Young, FRICS, Partner, Watsons

"Many thanks for all your help on this matter. I can't tell you what a relief it has been to be assisted by such a professional and straightforward team".

Camilla Goslett

"I just would like to thank you in writing for your help and guidance over the past few months. I have found your technical knowledge exemplary and open approach second to none. Without your assistance I have no doubt a satisfactory outcome would not have been achieved and I would have no hesitation in recommending your services to friends and clients. Thanks again."

Simon Blowen

*"In an increasingly complicated and regulated world, however keyed in you are you need specialist advice from time to time. When it comes to employment issues, my first port of call is always Gaby Hardwicke."*

*Ian Wakeford, MD St Leonards Motors Ltd*

"With Gaby Hardwicke first class legal advice is a given; strategic thinking is what sets them apart from other law firms"

Ian Casselden, MD Interface Devices Ltd

"I really cannot speak too highly of your calm professional approach and I am always relaying this fact to friends and colleagues. The most important point for me is straightforwardness and swift response, and you were simply brilliant in these two areas in particular. Yours businesslike approach and obvious grasp of all the complexities were impressive. Not only that, you were a great pleasure to work with!"

Kenneth Melsom, MD Harvest Hotels Limited

*"Throughout, the quality of the service you provided was nothing short of excellent. In all areas, including first class advice, speed of action and response, eye for detail and sheer hard work you could not be faulted".*

*Merfyn Ashdown*